



QUALITY POLICY

The Centre Against Violence is committed to the ISO 9001, Human Services and Rainbow Tick Standards. These hold our organisation accountable for utilising quality management systems that are designed to ensure the provision of excellent services for clients. We are engaged in annual quality management systems review for which we are externally accountable.

Our mission is to reduce the incidence and impact of sexual assault, family violence, bullying and any other form of interpersonal violence.

Our practice is embedded with our values of respect, commitment, trust, integrity and equity. We foster an organisational culture that embraces growth, adaptation and empowerment, preservation of safety and the pursuit of social justice.

Our goal is to continue to provide excellent services to clients across the range of programs that Centre Against Violence delivers.

We will deliver high quality services based on best practice standards across all areas of the organisation, ensuring physical, social, emotional and psychological safety for all.

We acknowledge the traditional land owners of Australia. We welcome and support Aboriginal and Torres Strait Islander peoples to our service. It is with respect for Elder's past and present that we conduct our work.

Here at Centre Against Violence, we are committed to helping people of all gender identities, ethnicities, races, sexual orientations, religions, ages and physical abilities. This includes trans, gender diverse and non-binary people of all gender identities and expressions as well as cisgender women and men.

We respond to all people using our service with care and compassion.

Client opinions of our performance are highly valued and will inform continuous quality improvement.

President: Virginia Mansel Lees