



QUALITY POLICY

The Centre Against Violence is committed to the ISO 9001, Human Services and Rainbow Tick Standards. These hold our organisation accountable for utilising quality management systems that are designed to ensure the provision of excellent services for clients. We are engaged in annual quality management systems review for which we are externally accountable.

Our mission is to reduce the incidence and impact of sexual assault, family violence, bullying and any other form of interpersonal violence.

Our practice is embedded with our values of respect, commitment, trust, integrity and equity. We foster an organisational culture that embraces growth, adaptation and empowerment, preservation of safety and the pursuit of social justice.

Our goal is to continue to provide excellent services to clients across the range of programs that the Centre Against Violence delivers.

We have set quality objectives for our delivery of services to measure our quality of service. These goals are set and monitored in our Quality Management Committee meetings.

We will deliver high quality services based on best practice standards across all areas of the organisation, ensuring physical, social, emotional and psychological safety for all.

We acknowledge the traditional landowners of Australia. We welcome and support Aboriginal and Torres Strait Islander peoples to our service. It is with respect for Elders past and present and emerging that we conduct our work.

Here at the Centre Against Violence, we are committed to helping people of all gender identities, ethnicities, races, sexual orientations, religions, faith, spiritualities, ages and diverse abilities. This includes trans, gender diverse, intersex people and non-binary people of all gender identities and expressions as well as cisgender women and men.

We respond to all people using our service with care and compassion.

Client opinions of our performance are highly valued and will inform continuous quality improvement.

Dr C Modderman

President: Dr Corina Modderman